

# PRINTABLE RETURN & EXCHANGE FORM

To view our return and exchange policy please <u>click here</u>

STEP 1: PRINT RETURN FORM:
For shipping form please <u>click here</u> .

STEP 2: FILL OUT YOUR INFORMATION						
Full name:		Order number:				
Address:		Apt/Ste#:				
City:	State:	Zip:				
Phone#	E-mail:					

STEP 3: LIST YOUR RETURNING PRODUCTS						
Quantity returned	Product number	Size	Return reason - Check to apply			
			Size	Quality	Other	
			too small	don't like fabric don't like color damaged defected	wrong item	
			Size	Quality	Other	
			too small	don't like fabric don't like color damaged defected	wrong item	
			Size	Quality	Other	
			too small	don't like fabric don't like color damaged defected	wrong item	

Step 3: LIST THE ITEMS YOU WISH TO EXCHAGE						
Product Number/ Name	Size	Price				

# Step 4: PaPal E-mail ADDRESS FOR BALANCE OR REFUND REQUEST

Your PayPal E-mail address:

## Step 5: RESONS RETURN OR EXCHANGE WILL NOT BE PROSSESED

Any sign on the item of use or indication of being warned, washed, altered, soiled, smell, removed tags.

### **EXCHANGE & RETURN**

### Download the form and follow directions.

We are proud of our products and it is extremely important for us to make our clients happy. To get merchandise refund or to exchange please meet following:

- Please return or exchange your item with in 21 days.
- Please return downloadable form together with ALL original removed shipping labels.
- Returns are accepted ONLY via insured/traceable methods such as FedEx, USPS Register Mail, and UPS.
- Small Dog Bags will not be held responsible for return or exchange shipping fees.
- If return(s)/ exchange item(s) will not meet return & exchange criteria, item(s) will be returned at the customer's expense.
- All our clearance items are NOT eligible for refund, credit or exchange.
- Returns which do not meet regulations listed above will not be processed.
- Refunds are only for merchandise and not for shipping fees.
- Small Dog Bags will not be held responsible for any fees related to loss or damage throughout return or exchange transit.
- Return or exchange process will take approximately 30 days.



If you have more questions please contact us